

## Family Discount Scheme Terms & Conditions

- This scheme lasts for 12 months from date of purchase.
- Discount only applies to services that are delivered prior to the expiry date of the discount scheme purchased.
- Annual fee in 2021 is £65 per family per year – a family is defined as any number of people living at the same address.
- Discounts cannot be used for other families or children outside of the direct family members purchasing the scheme.
- Families registered at YMCA Fairthorne Group childcare settings receive free automatic scheme membership with an expiry date 1 year after their youngest child leaves YMCA childcare for school.
- Family Discount Scheme discount applies to the following YMCA Fairthorne Group services and products: Daycamps, campsite bookings, birthday parties, family activities, after school clubs.
- YMCA reserves the right to adjust the discount percentage offered and on which services, but will give a minimum 1 month's notice for any changes.
- Family Discount Scheme does not apply to nursery fees, housing rental income, counselling fees, venue hire or group bookings
- Normal booking conditions will apply to all services – see website for details.
- Childcare vouchers and Tax Free Childcare cannot be used to pay for the Family Discount Scheme.
- In accordance with the 2014 Consumer Contracts Regulations, you have 14 days from the date of booking to cancel and receive a full refund. If the cancellation request within 14 days is made after attendance on a discounted scheme, a refund will not be made. If the cancellation request is made before attendance at a scheme, the previously discounted service will be charged at the full rate.

Updated 13/1/21

The YMCA logo is displayed in white text on a purple rectangular background. The background of the logo is tilted slightly to the right. The logo is set against a white background that is part of a larger purple and white geometric pattern at the bottom of the page.

YMCA